

Leading Healthcare

The Persuadables and Who They Trust

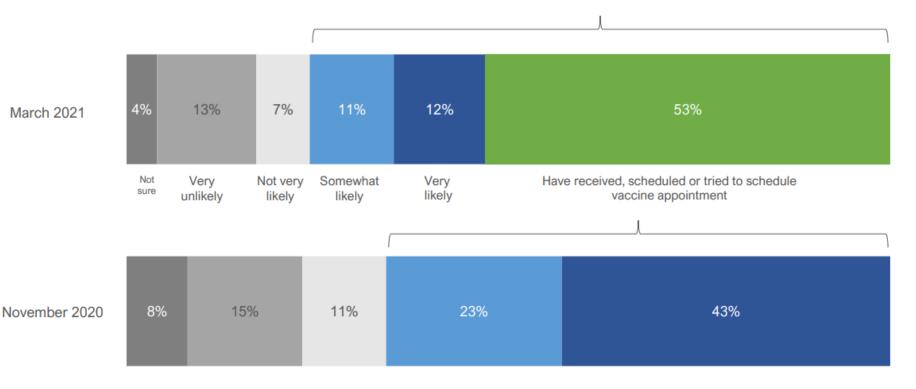
Ruthanne Sudderth, senior vice president, Public Affairs & Communications

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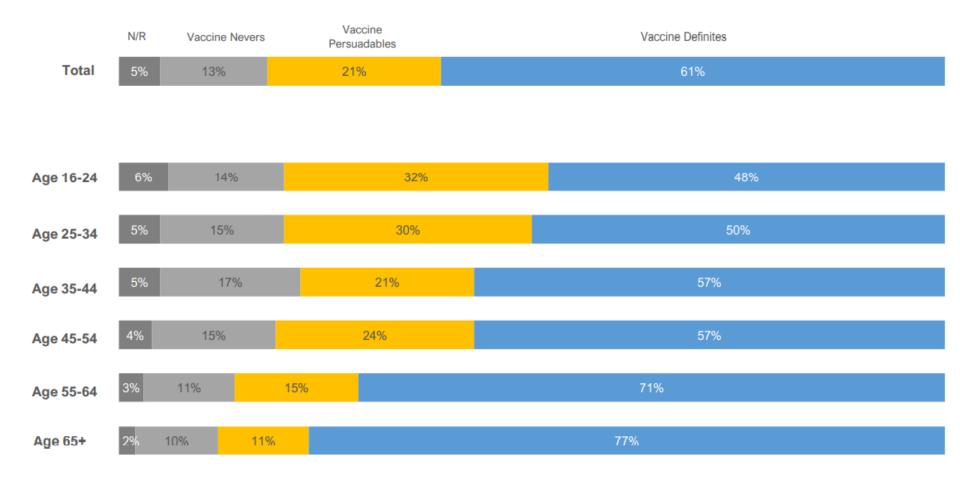
Who Is Willing to Get Vaccinated?

76% OF MICHIGANDERS HAVE STARTED THE VACCINE PROCESS OR LEANING TOWARD IT

Compared to 66% in November 2020



Room to Improve



If a vaccine for COVID-19 becomes available, how likely would you be to get it?

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PERSUADABLES ARE LESS TRUSTING OVERALL

% TRUST SOURCE	TOTAL SAMPLE	PERSUADABLE
Your own family physician	67%	54%
Family	46%	46%
Center for Disease Control	57%	43%
State health agencies (MDHHS)	53%	38%
Food & Drug Administration	49%	33%
Friends	29%	27%
President Biden	40%	26%
Dr. Fauci	46%	24%
Governor Whitmer	36%	18%
Faith-based leaders	20%	14%
NAACP	21%	14%
Local elected officials	18%	12%
Urban League	14%	9%

Moving the Needle: Recommendations

 University of Pennsylvania Wharton School study: vaccine rates could improve by using direct texts to patients saying their spot is reserved and closing the "action gap:"

https://penntoday.upenn.edu/news/Penn-Behavior-Change-for-Good-strategies-boost-vaccination-rates

• Younger Americans have more questions about safety & effectiveness but are not moved by being told to vaccinate; instead, they respond to validated *information* from their trusted sources.